

# SSDU

SELF SERVICE DISTRIBUTION UNIT

**FIREX**

LEADING **FIRE**  
PROTECTION  
**EQUIPMENT**



## Introducing SSDU

*Firex is an independently owned Australian company and leading manufacturer and wholesaler of portable fire protection equipment to the Australian and New Zealand markets.*

*Operating for over 35 years, we are purposely committed to the manufacture and supply of all our products to the highest possible standards for our customers.*

*We aim to provide you with an easy, convenient and consistent level of service and supply of products. Taking convenience to the next level, Firex are proud to introduce our, and Australia's, first Self Service Distribution Unit ( SSDU ) to our Sydney based customers.*

*Firex have partnered with Kennards Self Storage to bring you a conveniently located warehouse where you can collect your fire protection equipment day and night. Each SSDU will be stocked with main product lines and available to Account customers.*

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*Self service warehousing plays a vital role in enhancing the customer experience, leading to improved customer satisfaction.*

— Ikea

## Why SSDU?

One of the main areas where we can bring added value to your business is in the supply and availability of products that is close to where you're working. In this context we aim to bring you a product distribution outlet that is conveniently located, stocked with the main product lines, and importantly, open outside of normal business hours.

Firex are pleased to launch our inaugural **SSDU located in Waterloo, City of Sydney**. Waterloo is a central location for those urgent jobs in and around the CBD or if you happen to be travelling from one end of Sydney to the other. Ultimately the SSDU aims to bring you:

- ✓ A conveniently located warehouse
- ✓ Flexible operating hours ( 24 / 7 Days. Contact Firex for details )
- ✓ Stock readily available
- ✓ No wait times
- ✓ Easy to use



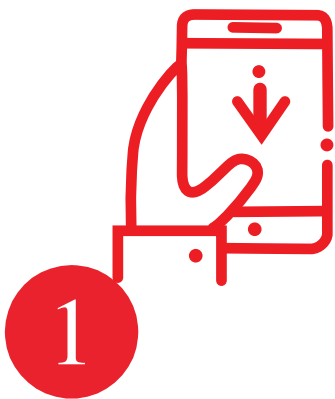
## What products will be in the SSDU?

We aim to stock as many products as we can in the SSDU. Initially we will carry the most frequently used products, but if there is something extra you are seeking - please let us know and we will do our best to have it there the next time you visit.

The following are just some of the products you can find in the SSDU:

- ✓ Fire Extinguishers & accessories
- ✓ Signage
- ✓ Fire Hose Reels & accessories
- ✓ Fire Blankets
- ✓ Fire Hydrants & accessories
- ✓ Cabinets, Covers, Brackets & more
- ✓ Emergency Lighting

# How it works



## 1 Place your order

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**Place your Purchase Order** with us by Phone or Email. You can even place your Order whilst enroute to the SSDU.

With each Order, please advise the Mobile phone number of the person collecting the goods, so we can forward collection instructions to them via SMS.



## 2 Order confirmation

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FIREX will **validate your Account details**, process the Purchase Order and forward to your nominated Mobile phone number an Order confirmation.



## 3 Getting there

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Our facility is located within **Kennards Self Storage 866 Bourke Street, Waterloo NSW 2017.**

**Firex SSDU can be easily found within the undercover area of Kennards Self Storage.**

To gain access, carefully follow the Entry ( and Exit ) instructions located on the wall outside the SSDU.



## 4 Security access

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A **two-phase one-time only security PIN Code** will be issued by Firex to the nominated Mobile phone number. The first PIN Code provides entry into the Kennards facility. The second PIN Code provides entry into Firex SSDU.

Enter the PIN Codes as per the instructions on the Security Panels.

All PIN Codes are time sensitive and will expire after a designated period of time.



## 5 Picking your order

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Once inside the SSDU, you will observe that all products are easily identifiable with clearly labelled Product Codes.

Can't find what you are after? **Check out our Product Location map** found on the wall adjacent to the door you entered. Or call us on 1300 246 247 for assistance.

Changed your mind and want to modify the order? No problem -call us on 1300 246 247 and we will be happy to assist.



## 6 Surveillance & Safety

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### Smile you're on camera!

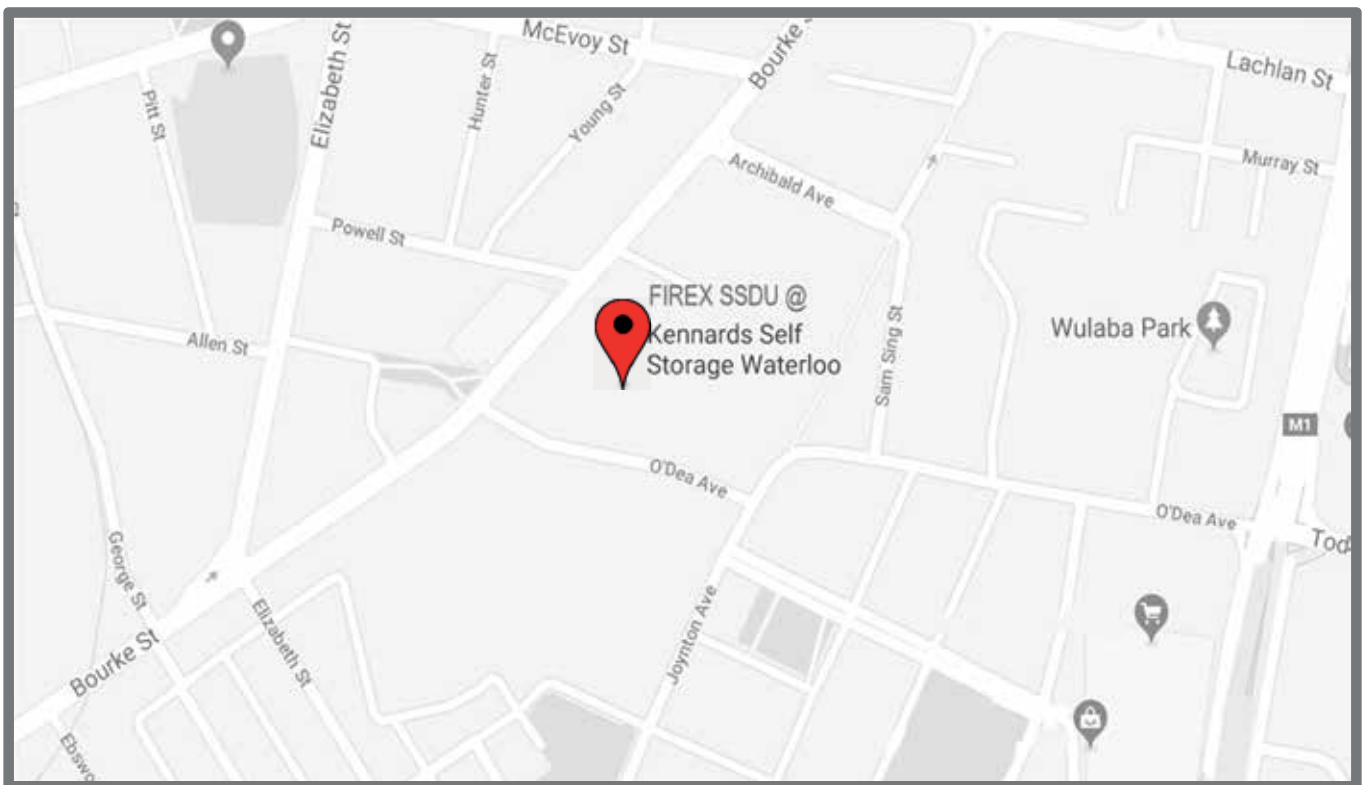
For Security and Safety reasons, our premises are equipped with high-grade, carefully positioned Security Cameras with enhanced zooming features to ensure the Safety of our customers and safeguard against potential theft.

# SSDU Location

c/- Kennards Self Storage  
866 Bourke St, Waterloo NSW 2017

Access via O'Dea Avenue.

Look for the **Firex SSDU** within the Kennards undercover area



## Other Firex Locations

5 / 11 Packard Ave  
Castle Hill NSW 2154

4 / 3 Birriba Ave  
Beresfield NSW 2322

130 – 140 Merrindale Dve  
Croydon South VIC 3136

**NSW & ACT – HEAD OFFICE**

460 Victoria Rd  
Malaga WA 6090

**WA**

**NSW - REGIONAL**

Loganholme QLD 4129

**QLD / NT**

**VIC / SA**

Viking Sales & Service Ltd  
105 Hugo Johnston Dve  
Penrose Auckland 1061

**NEW ZEALAND**

**Contact Us for further details:**

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**FIREX**