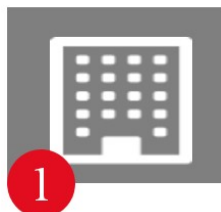


FIREX SSDU SELF SERVICE DISTRIBUTION UNIT

How it Works

Place Your Order



Simply Phone, Text or Email your order to FIREX

Office Hours: **1300 246 247**

Out of Office Hours: **0402 530 450**

Email: **sales@firex.com.au**

Order Confirmation



Firex will validate your account and then enter the exact order into our sales system.

Your technician will be sent an SMS with a link to your collection advice along with the required access codes.

This document will also have a list of products you are collecting.

Getting There



FIREX SSDUs are all located in a Kennards Self Storage Facility.

The collection advice that FIREX sends you will also include a Google Maps link to guide you directly to the relevant Kennards Self Storage Site.

For Directions to SSDU-Waterloo please click on the link here: [SSDU - Waterloo \(access via O'Dea Ave\)](#).

Security Access



The SMS that Firex sends you will also include two Pin Nos.

The six Digit Pin No starting with * and ending # will open the Kennards gate on entry and Exit.

The four FIREX digit pin No will disarm the FIREX Site.

FIREX

SSDU Waterloo - Collection Advice

Order No.:

Order Date:
25 Nov 2019

Customer Ref:
Waterloo

Dispatch Date:

Kennards PIN:
*448936#

FIREX PIN:
6177

Type the Firex 4-digit pin no into the panel and then push the green button to open the door

FIREX S S D U SELF SERVICE DISTRIBUTION UNIT

Lights / Camera / Action

Picking your Order



Your collection advice will detail what products you are collecting and how many.

Note all products are clearly identified, most with images.

If you change your mind or want to add something then please call Firex on 1300 246 247.

Product Selection

Code	Item	Qty
FXM45V19	ABE Dry Powder Extinguisher - 4.5kg V19	2
LSEXS	Loc. Sign - Fire Extinguisher - Sml (Plastic)	2
IDABE	ID Sign ABE DRY POWDER - Plastic	2

Surveillance & Safety



Don't forget to smile for the camera; lights and cameras will activate once you enter the site.

An email will be sent to FIREX to alert the staff that you have entered the unit and also when you leave.

Additionally, a continuous feed of video clips of your visit is sent to FIREX for storage and you will be monitored while you are in the unit.

Exiting the unit



To close the door just push the green button, wait for the door to fully close. The system will re-arm automatically when the door is shut.

When Leaving the Kennards site just re-enter the same 6-digit Pin no (starting with * and ending with #) on the way out; the gate will close behind you.

Once you have left the Firex unit an email will be sent to Firex and this will trigger the invoice to be emailed to your nominated email address

Disposals and Swap overs

At Selected FIREX SSDU sites we can accept disposals (Charges apply) and offer a CO2 Swap over scheme.

Disposals (Condemned and Swap Overs) can only be accepted at an SSDU with PRIOR Approval.

Please check with your FIREX BDM to confirm the condemned disposal charges.

Approval to Deposit Disposals



A

When requesting approval to deposit disposals in an SSDU. Contact FIREX on 1300 246 247.

Once approved, a pin no to access the internal Disposals cage will be activated and sent to you on a Collection Advice as per usual.

At the SSDU



B

When you reach the SSDU the Kennards six-digit pin No and FIREX 4-digit pin No will open the site as per usual.

Once inside the SSDU your FIREX 4-digit pin No will also open the internal disposal cage locked door.

Note the 4 Digit FIREX Pin No will only work in the Disposals cage if prior approval has been given.

At the Disposals Cage



C

Note the Disposals Cage Door has a mechanical automatic door closer. It will shut behind you. You can open the door from the inside.

Inside the Disposals cage please put the extinguishers into the cages as marked.

****When you are finished please just shut the door and leave the site as per usual****

****FIREX will empty the Disposal cage when it gets full****

****When arranging Disposals (either Condemned or Swap Overs) please let FIREX know if you want to drop the**
*disposal off when collecting replacements or at a later date / time***